

Minutes of the special meeting of the Adult Social Care and Health Overview and Scrutiny Committee held on 24 May 2012 at Shire Hall, Warwick

Present:

Members of the Committee Councillor Les Caborn (Chair)
“ Martyn Ashford
“ Penny Bould
“ Jose Compton
“ Mike Gittus
“ Carolyn Robbins
“ Dave Shilton
“ Sid Tooth

District/Borough Councillors John Haynes (Nuneaton and Bedworth Borough Council)
George Mattheou (Stratford-on-Avon District Council)
Derek Pickard (North Warwickshire Borough Council)

Other County Councillors Councillor Jerry Roodhouse (Chair of Warwickshire LINK)
Councillor Angela Warner
Councillor Claire Watson

Officers Martyn Harris, Democratic Services Officer
Ann Mawdsley, Senior Democratic Services Officer

Also Present: Andrew Arnold, Consultant Urologist and Medical Director (George Eliot Hospital)
Sarah Banks, Director for Performance (Coventry and Warwickshire Partnership Trust)
John Linnane, Director of Public Health, Arden Cluster
Paul Masters, Assistant Director of Governance (Coventry and Warwickshire Partnership Trust)
Heather Norgrove, Commercial Director (George Eliot Hospital)
Deb Saunders, Warwickshire LINK Manager
Dawn Wardell, Director of Nursing and Quality (George Eliot Hospital)
Tracey Wrench, Executive Director of Quality, Safety and Service User Experience (Coventry and Warwickshire Partnership Trust)

1. General

(1) Election of Chair

Councillor Jose Compton, seconded by the Councillor Martyn Ashford, moved and it was Resolved:-

That Councillor Les Caborn be elected Chair of the Adult Social Care and Health Overview and Scrutiny Committee until the election of his successor in accordance with Standing Order 2.10.

(2) Appointment of Vice Chair

Councillor Dave Shilton, seconded by Councillor Martyn Ashford, moved and it was Resolved:-

That Councillor Jose Compton be appointed Vice Chair of the Adult Social Care and Health Overview and Scrutiny Committee until the appointment of her successor in accordance with Standing Order 2.10.

(3) Apologies for absence

Apologies for absence were received on behalf of Councillor Sally Bragg and Councillor Bob Stevens.

(4) Members Declarations of Personal and Prejudicial Interests

Councillor Penny Bould declared a personal interest as a psychotherapist in private practice in Warwick.

Councillor Angela Warner declared a personal interest as a GP practicing in Warwickshire.

(5) Chair's Announcements

The Chair welcomed Martyn Harris, Democratic Services Officer, to the meeting and announced that Martyn would be managing the new approach to Quality Accounts for 2012-13. He also welcomed Deb Saunders and Councillor Jerry Roodhouse, who were attending on behalf of Warwickshire LINK and John Linnane, Director of Public Health.

2. Quality Accounts

Ann Mawdsley outlined the process that had taken place to consider the Quality Accounts for 2011-12, using both a Task and Finish Group and the full Committee.

2.1 George Eliot Hospital

The Chair welcomed Andrew Arnold, Heather Norgrove and Dawn Wardell to the meeting.

Andrew Arnold introduced George Eliot Hospital's Quality Account.

The Committee agreed the following response:

The Adult Social Care and Health Overview and Scrutiny Committee welcomed the opportunity to consider the George Eliot NHS Trust's Quality Account for 2011/12 and fully supported the document.

The Committee would wish the following points be noted:

1. The report was clear and easy to read.
2. The Committee welcomed that the Quality Account was honest and took into account the concerns of partners and the public.
3. The approach to the mortality index was commended.
4. The Committee commended the direction of travel being taken by the Hospital, but felt that the Quality Account needed to reflect a stronger ethos around health improvement, prevention and awareness, which needed to reflect the issues relevant to the population the Hospital service. Specific areas that were highlighted were:
 - Page 19 – Section Three: Looking Back on 2011/12 only included a photograph of the Health Check programme, but it was felt that the good work achieved should be included and celebrated.
 - There was no mention in the Quality Account about “Every Contact Counts”.
 - There needed to be greater emphasis on the partnership working that was taking place, such as with Adult Social Care and the South Warwickshire Community Service, and dealing with issues such as dementia. This would promote the organisation.
 - There needed to be a clearer message about the prevention work being done to reduce pressure sores.
 - The good work being done on nutrition and hydration needed to be included under the “Looking After People” section.
 - An explanation of the breaches in relation to mixed-sex wards needed to be included.
 - Interventions and minor incidents needed to be recorded, together with an explanation of the reasons for any fluctuations.
5. The Committee welcomed the “EXCEL” vision and the work being done to improve the patient experience and to change the culture of the hospital.
6. The Committee acknowledged the need for ensuring correct coding that matched

The Committee thanked Andrew Arnold, Heather Norgrove and Dawn Wardell and looked forward to continuing to work positively with the George Eliot Hospital in the future.

2.2 Coventry and Warwickshire Partnership Trust

The Chair welcomed Tracey Wrench, Paul Masters and Sarah Banks to the meeting.

Paul Masters and Tracey Wrench introduced the Quality Account for Coventry and Warwickshire Partnership Trust for 2011-12.

The Committee agreed the following response:

The Adult Social Care and Health Overview and Scrutiny Committee welcomed the opportunity to consider the Coventry and Warwickshire Partnership Trust's Quality Account for 2011/12.

The Committee would wish the following points be noted:

1. The Committee welcomed the use of visual aids, but generally felt that the Quality Account was a health professional document and not a layman document. They acknowledged the fact that a simpler version would be produced alongside the Quality Account, but felt the complexity of the document detracted some of the positive achievements made by the Trust.
2. There needed to be a greater emphasis placed on mental wellbeing being and health promotion work. There was no mention made on physical health or "Every Contact Counts".
3. The Trust's vision on quality was not explained clearly enough to give justice to the good work being done by the Trust.
4. The following specific areas were highlighted as needing more information or an explanation included:
 - Data needed to be accompanied by a clearer explanation of why priorities were set, and what the outcome had been. An example of this was on page 3 – 1.1 reporting on the 'Preventing Suicide Toolkit'. CWPT were the lead Trust for suicide prevention and were recognised as a Trust for being very community-focused and this needed to be highlighted in the Quality Account.
 - There were a lot of acronyms and medical terms, and the glossary needed to be included with early drafts.
 - The presentation of data needed to clearly demonstrate baseline information (for example in the table on Inpatient Mental Health Services on page 21).

- It was agreed that on page 43 – 3.6 Information Governance Toolkit, that the reference to 3 breaches should include a common sense of criteria.
- 5. The description of the work done in partnership with Warwickshire County Council and the NHS on out-of-area placements did not reflect the excellent work that had been done, particularly as one of the biggest challenges was to deliver care for the most vulnerable people.

2.3 Response to the Quality Account of South Warwickshire Foundation Trust and University Hospitals Coventry and Warwickshire

The Chair thanked the Task and Finish Groups (for South Warwickshire Foundation Trust – Councillors Martyn Ashford, Claire Watson and Penny Bould and for University Hospitals Coventry and Warwickshire – Councillors Martyn Ashford, Claire Watson, Angela Warner and Sid Tooth) for the work they had done in responding to the Quality Accounts 2011-12.

The Committee agreed the responses to the Quality Account of South Warwickshire Foundation Trust and University Hospitals Coventry and Warwickshire.

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Chair of Committee

The Committee rose at 12.35 p.m.